



Carolyn's House



Carolyn's House is available for patients who are experiencing increased symptoms and require 24-hour nursing care, or for those who for personal reasons, do not wish to stay in their own home. There are six private bedrooms designed to feel like home.

Welcome



History of Carolyn's House

Hospice of Central PA opened Carolyn's House in 1996 and named it after a hospice nurse, Carolyn Croxton Slane, who served HCP patients and families for many years. When she was faced with a terminal illness, she sought care from our program. It was in her memory that the residence was named. In 2015, the name was changed from the Carolyn Croxton Slane Residence to Carolyn's House, to continue to honor its namesake.





It is our honor to provide quality care and support for each of our residents and their family and friends. Always feel free to ask questions of any team member and share information that will help us to provide the highest quality of emotional, physical and spiritual support with compassion and respect.

Administrator

Diana O'Neil

Caregivers

The staffing ratio at Carolyn's House is 1:3 with a licensed hospice nurse and certified hospice aide on duty at all times. Additional support is provided by the Hummingbird Team of nurses, social workers, chaplains, and physicians who make their visits throughout the week as needed.

The Palliative Massage Therapist, Music Practitioner and pet therapy dog also make routine visits to offer comfort and relief to our residents and families. Carolyn's House has a number of trained hospice volunteers who provide extra socialization and support.

Telephone

The main number for Carolyn's House (717) 236-0000 can be used to check in with staff members any time day or night. If your call is not answered, be assured that staff are attending to the needs of the residents. If unanswered, please call back in a few minutes.

Residents are welcome to have their personal cell phones in their rooms. For any resident without a cell phone, a cordless phone is available to make or receive calls. For HIPAA considerations and the safety of our residents, information will only be given to those individuals designated by the resident or their surrogate.

Wi-Fi

Carolyn's House has Wi-Fi called "**ResidenceGuest**" that can be used by residents and their visitors.

The password is: **guestresidence**

Visitors

Residents are free to receive immediate family visitors at any time. Extended family and non-family visitors are asked to visit between 8:00 a.m. and 8:00 p.m. It is advised that anyone wishing to visit outside of those hours call in advance of their arrival because the doors will be locked.

While there are no set rules about the number of visitors, Carolyn's House staff reserve the right to limit the number of visitors for the comfort of any resident or family.

Children are welcome to visit but must be supervised by an adult at all times. Pets are also permitted to visit the home. The pet should be in good health, non-aggressive and must be maintained on a leash and/or in a carrier.

While Carolyn's House tries to work with each family to meet their unique needs, we are not equipped to provide family members with meal services or showers. The staff will be more than happy to share local hotel and restaurant information and specific concerns can be discussed with the administrator.



Meals

Due to the unique circumstances of our residents, there are no set menus or meal times. Staff will work with each resident to determine food preferences and will prepare meals for the residents as desired. Carolyn's House has volunteer shoppers each week who purchase food that meets the needs and desires of each resident.

Food in the refrigerator and cupboards are for resident use only. There are snacks, baked goods and drinks for family members. Visitors are welcome to bring food with them, warm it in the microwave, and to use the tables in the common areas. All food stored in the refrigerator must be marked with the room, name and the date. All food left longer than three days will be discarded. We request that any food left in a resident room is in a sealed container.



Rooms

Each room comes furnished with a television, clock and furniture. DVD and CD players are available upon request. Residents are welcome to bring small items to decorate their room and to make it more comforting. While we make every attempt to ensure that personal items are well taken care of, HCP bears no responsibility for lost or damaged items.

All possessions should be logged on an inventory sheet with the staff. Please ask staff to assist if you wish to move any furniture and we request that only existing hanging fixtures be used. Since there are multiple rooms in each zone, staff members can make only minor adjustments with the thermostats for individual comfort.

Other Considerations

Carolyn's House is a smoke-free campus. Residents may be permitted to smoke outside the home in designated areas if supervision is available and safety is ensured. No smoking is permitted in common walkway areas. Residents are not permitted to maintain smoking materials in their rooms. In keeping with written policy of the PA Department of Human Services, the facility does not use side rails on beds as they pose a risk for accidental injury.

Alcohol use is not permitted by family or visitors. Alcohol use by the resident is permitted with a physician's order. No weapons or illegal drugs of any kind are permitted in the facility by the resident, family members or other visitors.

Gifts

Hospice of Central PA is the grateful beneficiary of many generous gifts. Thanks to you, HCP patients and families receive the highest quality of care. Your gifts make this possible and every donation, regardless of size, brings comfort.

In addition to financial gifts, HCP encourages in-kind gifts that enable us to care for patients and their families at Carolyn's House. If you wish to make a gift in-kind that is truly needed please choose from the following recommendations: paper towels, tissues, high-efficiency detergent, dryer sheets, individually wrapped snacks for visiting family members, body wash, body lotion, tooth brushes and travel size deodorants and toothpaste.

Please understand that HCP's gift acceptance policy does not allow us to accept gifts of furniture, artwork and décor. Thank you for helping us to uphold these policies and thank you for your generosity.

** The official registration and financial information of Hospice of Central PA may be obtained from the PA Department of State by calling toll free within PA (800) 732-0999. Registration does not imply endorsement.*



Carolyn's House

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717-236-0000



For more information about Carolyn's House and
Hospice of Central PA, please visit:

www.hospiceofcentralpa.org

HCP provides services without regard to ability to pay, age, sex, national origin,
religion, disability, veteran status, gender identity and sexual orientation.