

# Clinical Education

HCP welcomes the opportunity to share helpful information with your care team. HCP staff are available to present on a variety of topics. Presentations vary in length and can be tailored to meet your needs.

## – 2020 PRESENTATIONS –

### Compassion Fatigue

Learning Objectives:

- Define and identify the symptoms of compassion fatigue.
- Name techniques to combat compassion fatigue.
- Complete a “My Compassion Fatigue Plan” worksheet.

### Coping with Change

Learning Objectives:

- Learn techniques to make adapting to change more acceptable.

### Elder Abuse

Learning Objectives:

- Define and name types of elder abuse.
- Identify common risk factors for elder abuse.
- Understand mandated reporters and how to make a report.
- Learn how to assist a victim of elder abuse.

### Having the Conversation (S.P.I.K.E.S.)

Learning Objectives:

- Identify ideal settings for an end-of-life conversation.
- Learn how to determine the patient’s understanding of their condition and their goals of care.
- Learn to share information about hospice and palliative care.
- Learn the meaning behind the SPIKES acronym to improve conversations.

### Palliative Care and Hospice Symptom Management (one hour of continuing education awarded for this program – minimum five attendees)

Learning Objectives:

- List the similarities between palliative care and hospice care.
- Name the most common diagnoses found among those receiving hospice care.
- Identify the most common symptoms requiring management at the end of life.



For more information, please contact  
HCP Community Educator,  
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HCP’s free community education programs are made possible by the HCP benevolent fund which has been provided in part by the following generous organizations: the AFR Foundation, the Boyd Foundation, the Anne M. and Philip H. Glatfelter, III Family Foundation, the Jean Griswold Foundation, the Norbert H. Hardner Foundation and the Donald B. and Dorothy L. Stabler Foundation. Thank you.

## Community Education

HCP offers trained professional staff eager to share their knowledge and experience with your group or organization. Presentations can be customized to meet your needs and are provided free of charge.

### - 2020 PRESENTATIONS -

#### **An Introduction to Hospice & Palliative Care**

Learning Objectives:

- Learn about the history and philosophy of hospice.
- Identify common hospice services and how they are provided.
- Name members of the interdisciplinary hospice team and their roles.

#### **We Honor Veterans**

Learning Objectives:

- Learn about the partnership between the National Hospice and Palliative Care Organization (NHPCO) and the Department of Veterans Affairs (VA) to assist veterans at the end of life.
- Learn how to plan an effective recognition event.

#### **Ouch! Understanding Pain**

Learning Objectives:

- Identify types of pain and the benefits of pain control.
- Become familiar with different medications used for pain management.
- Identify non-pharmaceutical interventions for pain.
- Identify non-physical causes of pain or suffering (i.e. psychosocial or spiritual pain).

#### **Understanding Our Aging Brain**

Learning Objectives:

- Differentiate between forgetfulness and dementia.
- Identifying types of dementia.
- Become familiar with diagnosis and treatment options.



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